

## RETURN MATERIAL AUTHORISATION REQUEST

**Proof of Purchase** (i.e. invoice) is required for all items returned under warranty or for repair/replacement. Please attach copy to RMA when returning. A **minimum** quotation fee of AUD130 applies to any product outside of the warranty period. The quotation fee will be absorbed into the repair cost if the repair proceeds.

Please contact OEM Technology Solutions on 02 9966 9424 to obtain an RMA Reference number

**RMA Reference:** \_\_\_\_\_ **Repair OR Replace:** \_\_\_\_\_

**Customer Reference:** \_\_\_\_\_

Date: \_\_\_\_\_ Date goods required by: \_\_\_\_\_

Company Name: \_\_\_\_\_ Account Code: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_ Postcode: \_\_\_\_\_

Contact Name: \_\_\_\_\_ Ph: \_\_\_\_\_ Fax: \_\_\_\_\_

Delivery Address: \_\_\_\_\_

\_\_\_\_\_ Postcode: \_\_\_\_\_

Item	Product	Qty	Serial #	Description of Fault
1				
2				
3				

**Copy of Proof of Purchase must be attached**

**Invoice Number:** \_\_\_\_\_ **Date of Purchase:** \_\_\_\_\_

I have read and understood the conditions of Warranty. Should the products fall out of the warranty period I understand that a fee for quotation, repair or replacement will be charged.

Signed: \_\_\_\_\_ Please print name: \_\_\_\_\_

Date: \_\_\_\_\_

**Please complete the above details and return with the products to  
 Service Department  
 Unit 13, 82 Reserve Road, ARTARMON NSW 2064**